

Quality Policy Statement

At Flatiron Construction Corp., we are committed to delivering exceptional heavy civil construction projects that meet or exceed the expectations of our clients, while adhering to the requirements of ISO 9001:2015. We are dedicated to achieving the highest standards of quality and continual improvement in all aspects of our operations.

Our Quality Policy is built on the following principles:

1. **Customer Focus:** We understand and fulfill our clients' contractual needs and expectations and deliver projects that are of the highest quality. We engage in open communication and collaboration with our clients to ensure their satisfaction.
2. **Continual Improvement:** We strive for continual improvement in our processes, practices, and services to enhance overall quality and efficiency. By regularly evaluating our performance and embracing innovative solutions, we aim to optimize project outcomes and exceed industry standards.
3. **Compliance with Standards:** We adhere to the requirements and guidelines set forth by ISO 9001:2015, as well as all applicable legal and regulatory obligations. By maintaining a robust Quality Management System, we ensure that our operations consistently meet the highest quality standards.
4. **Leadership Commitment:** Our top management is fully committed to quality and provides leadership in driving our Quality Management System. They establish and communicate the importance of quality objectives, allocate necessary resources, and promote a culture of excellence throughout the organization.
5. **Competent Workforce:** We recognize that our employees are the cornerstone of our success. We invest in their professional development, providing training and resources to enhance their skills and knowledge. Our competent workforce is committed to upholding quality in all aspects of our work.
6. **Supplier and Partner Relationships:** We establish strong partnerships with reliable suppliers and subcontractors who share our commitment to quality. By working collaboratively and maintaining open lines of communication, we ensure the seamless integration of their services into our projects.
7. **Risk Management:** We proactively identify, assess, and manage risks associated with our projects to mitigate potential impacts on quality and ensure the safety of our workforce. By implementing effective risk management strategies, we strive to prevent disruptions and deliver projects of the highest standard.
8. **Documentation and Accountability:** We maintain accurate and up-to-date documentation of our processes, procedures, and project-related activities. We hold ourselves accountable for the implementation and continual improvement of our Quality Management System, fostering a culture of responsibility and transparency.

This Quality Policy is communicated, understood, and implemented throughout our organization. It serves as a foundation for setting quality objectives and driving our commitment to excellence. By embracing this policy, we demonstrate the unwavering commitment of our organization to quality and the pursuit of delivering exceptional heavy civil construction projects that make a positive impact on all interested parties, including our clients, employees, other stakeholders, and the communities we serve.

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